



No Show / Late Cancellation Policy

Southern Cancer Center sees patients by appointment only. We make every effort to provide prompt medical care to all of our patients. When an appointment is made, a room is reserved, records are prepared, and in some instances, expensive medications are ordered on your behalf. No-shows and late-cancellations affect our ability to provide timely attention to our patients, some who are quite ill. It is your responsibility to know when your next appointment is scheduled.

A "no show" is considered missing a scheduled appointment without notifying the clinic. A "late cancellation" is canceling an appointment within 24 hours of a scheduled office visit, or 48 hours prior to a scheduled treatment.

We understand that situations such as medical emergencies occasionally arise when an appointment cannot be kept and adequate notice is not possible. These situations will be considered on a case by case basis.

For each no show or late cancellation, the following fees will be assessed:

\$25.00 for any office visit appointment, if less than 24 hours notice is given.

\$50.00 for any treatment appointment, if less than 48 hours notice is given.

We feel that our patient's time is valuable. Except for emergency treatment for another patient, we make every attempt to be respectful of your time. We, of course, would expect the same courtesy from you.

Repeated cancellations or missed appointments will result in loss of future appointment privileges.

Theresa McLaughlin

Practice Administrator